



Shareowner Online

Shareowners outside the United States can call EQ Shareowner Services toll free.

We now offer an easier to use International dialing service.

You can call directly from many countries using a single toll-free number. Some countries have unique access codes. Please use the table below for dialing instructions for the country you wish to call from.

Shareowners calling from Canada or U.S. Virgin Islands can dial EQ Shareowner Services directly at 1-800- 468-9716.

INTERNATIONAL ACCESS CODE Instructions:

1. Dial the Verizon International Access Code (see table below) for the country from which you are calling.
2. If you do not find the country listed below, or if you are having difficulties, please call us directly at 651-450-4064.

Country	Access Code	Notes
Anguilla	011-800-04689716	
Antigua	00-800-04689716	• No access from payphones unless it is a public card payphone
Argentina	00-800-04689716	
Australia	0011-800-04689716	• Some public phones take coins, some phone cards and some credit cards or a combination of each of these.
Austria	00-800-04689716	• Mobile blocked. Some payphones require a coin deposit, which is refunded at the end of the call.
Bahamas	1-800-468-9716	
Barbados	1-800-04689716	
Belgium	00-800-04689716	• Mobile & payphone blocked.
Bermuda	1-800-04689716	
Brazil	0021-800-04689716	• Mobile blocked. Service is not available from all payphones.
British Virgin Islands	1-800-04689716	
Chile	1230-020-0275	• Mobile blocked. May not be available from all payphones.
Cayman Islands	1-800-04689716	
China	00-800-04689716	• Mobile origination blocked by in-country carriers.
Colombia	009-800-04689716	• Service is available via payphones, however, owners may assess an additional per minute charge.
Czech Republic	00-800-04689716	
Denmark	00-800-04689716	• Mobile blocked.
Dominica Island	00-800-04689716	
Dominican Republic	1-888-751-9321	• Non refundable coin deposit required from payphones.
Estonia	00-800-04689716	
Finland	990-800-04689716	• Payphones blocked.
France	00-800-04689716	• (Includes Monaco and Corsica). A coin deposit is required for payphones, which is refunded at the end of the call.
Germany	00-800-04689716	• Mobile & payphone blocked.
Grenada	00-800-04689716	• Prepaid cards are not allowed. Not available from all phones.
Greece	00-800-04689716	• Mobile blocked. Access not available from all payphones.

Hong Kong	001-800-04689716	• Calls are free for calls from local carrier payphones. Private payphones may incur charges or access may be limited.
Hungary	00-800-04689716	• Public phones may require deposit of coin or phone card for dial tone.
Iceland	00-800-04689716	
Indonesia	007-803-011-0808	• Mobile & payphone blocked.
Ireland	00-800-04689716	• Mobile & payphone blocked.
Israel	014-800-04689716	• Payphones are charged 1 unit. Card must be inserted to place call. Cards available in post offices and airports.
Italy	00-800-04689716	• Mobile & payphone blocked. Coverage includes San Marino and Vatican City.
India	000-8000016659	• Coverage limited to Barathi and Reliance's Network. Payphones blocked.
Japan	0061-800-04689716 (Softbank), 0033-800-04689716 (NTT) 001-800-04689716 (KDDI)	• Mobile blocked. Some payphones may require a coin deposit.
Korea (South Korea)	001-800-04689716 (KT) 002-800-04689716 (DACOM)	• Payphones: 300 WON, returned after calling, or push red button.
Latvia	00-800-04689716	
Lithuania	00-800-04689716	• Mobile blocked.
Luxembourg	00-800-04689716	• Mobile blocked.
Malaysia	00-800-04689716	• Non-refundable coin deposit required from payphones. Mobile access not available.
Montserrat	1-800-04689716	
Mexico	001-800-468-9716	• Access not available from all payphones. (Telmex is unable to provide payphone access.)
Netherlands	00-800-04689716	• Mobile blocked. No access from payphones and limited access from hotels.
New Zealand	00-800-04689716	• Mobile & payphone blocked.
Nicaragua	001-800-2202137	
Norway	00-800-04689716	• Non refundable coin deposit required from payphones.
Netherlands Antilles	001-800-468-9716	• Service available from hotels, payphones & ports of entry. There is a per call surcharge for the person originating the call. Surcharge also applies to payphones.
Panama	00-800-04689716 or 011-800-04689716	
Peru	00-800-04689716	• Mobile blocked.
Philippines	00-800-04689716	• Mobile blocked.
Poland	00-800-04689716	• Phone card required for payphone access.
Portugal (Includes Azores & Madeira Islands)	00-800-04689716	• Mobile blocked.
Russia	810-800-04689716	• Mobile blocked. Payphones available from Rostelecom payphones only.
Singapore	001-800-04689716	• Public phones may require deposit of coin or phone card for dial tone.
Slovak	00-800-04689716	
Slovenia	00-800-04689716	

South Africa	09-800-04689716	
Spain	00-800-04689716	• Payphones available only from Telefonica payphones.
St. Kitts & Nevis	1-800-04689716	
St. Vincent	1-800-04689716	
Sweden	00-800-04689716	• Mobile blocked. Coin deposit is required for payphones.
Switzerland	00-800-04689716	• Mobile & Payphone are blocked by PTT.
Trinidad & Tobago	1-800-468-9716	
Taiwan	00-800-04689716	• Calling cards application not allowed. Payphones may require deposit of coin or phone card for dial tone.
Thailand	001-800-04689716	• Payphones blocked. Limited access in country.
Turks & Caicos	1-800-04689716	
United Kingdom	00-800-04689716	
Uruguay	00-800-04689716	• Mobile access from Ancel only.
Venezuela	0800-100-2724	
Vietnam	120-11528	